Customer Policy

PRICING

Prices of services products and other charges are displayed on price list. These prices are subject to variation at different locations and during different seasons may change without prior notice. All prices are inclusive of GST.

NO REFUNDS

If your nails become scratched or mis-shaped we will fix them if you notify the salon at which you received the service within 24 hours of the service. You must arrange an appointment to have your nails fixed within 3 days after your initial service. We will not ne responsible for any breaking, chipping, lifting or infected nails. If you damage the original design a charge will apply for repairs. We will not offer any refund or credit note because you simply changed your mind. We will re-do any service at no cost to you if you are unsatisfied with the quality of the work we do, provided that you tell us immediately after we have performed the service that you are unhappy with the quality of the work. As soon as you have walked out of the salon door that means you have accepted and are happy with the service provided to your nails. We will charge you for the costs of any repairs or replacements that we have to carry out because of damage that you have caused. For example due to your own lack of care of your nails, or the finish to your nails. Over due nails, they are damaged (in that they are broken, chipped or start to lift)

COMPLAINTS / FEEDBACK

If you have any complaints or feedback, please contact the manager of the salon where you received the service.

GIFT VOUCHER

Gifts voucher, please ensure that your gift voucher is presented upon arrival, gift vouchers are valid for THREE YEARS from the date of issue. No re-issue for lost or stolen vouchers, vouchers cannot be refunded or exchanged for cash. We are not able to provide treatment without presentation of your voucher. Gift voucher cannot be extended.

Drofessor Vail Management

NAIL ART / DESIGN

1 Nail Art Designs	from \$5
Full Hands	from \$30
Mirror Chrome	+ \$30
Cat Eyes	+ \$25
Swarovski Crystal	from \$7 ea

GEL / SHELLAC

Buff, Shape & French Gel	\$50
Buff, Shape & Colour Gel	\$40
Soak-off Gel Shellac	\$15
Remove & Re-apply	+\$5

WHAT ARE SHELLAC GEL NAILS?

Shellac Gel Polish for the strength and shine of a Gel, thin like a polish, but with no damage to your nails, Dry instantly!



Gift Wouchers Available

Appointments & Walk-Ins Welcome

Open 7 Days

OPENING HOURS

Mon, Tue, Wed, Fri: 9:00am - 5.30pm

Thursday: 9:00am - 9:00pm

Saturday: 9.00am – 5.00pm

Sunday: 10:00am - 4:00pm



PROFESSOR NAIL WESTFIELD CARINDALE

GROUND LEVEL

Shop 1023, 1151 Creek Rd, Carindale Located Opposite Reject Shop Bus Entrance

Tel: 07 3398 6811

0450 623 822



Acrylic Extensions

White French Tips	\$70
Full Set with Gel Polish	\$75
Full Set with Normal Polish	\$70
Full Set Design White French Tip	\$90
Acrylic Ombre	\$95
Overlay + Normal Polish	\$60
Overlay + Gel Polish	\$65
Refill + Normal Polish	\$50
Refill + Gel Polish	\$55
Acrylic Soak-off Removal	\$30
One Nail Repair	\$8
Remove & Reapply	from \$5-\$10
Long Nail	extra \$5-\$30
Changes Shapes	+\$5

WHAT ARE ACRYLIC NAILS?

Acrylic nails are for those people who bite or do not have strong nails, the extensions tips are placed on the end of your nails-bed making them the length of your choice. A thin layer of acrylic is them applied over the top giving your nails a long natural appearance.

Builder Gel & Sns Dipping

SNS Colour	\$60
SNS French	\$80
Sull Set SNS	\$80
Overlay + Builder Gel	\$7 5
Full Set Builder Gel	\$95
Add-ons Manicure	+\$15
Remove & Reapply	from \$5-\$10
Long Nails	Extra \$5-\$30
SNS Soak-off/Remove	\$30

WHAT ARE BUILDER GEL NAILS?

Builder gel is a type of gel polish with a thick viscosity that is used to create thickness or strength on your natural nails or nail enhancements, which helps your natural nails grow.

WHAT ARE SNS DIPPING NAILS?

SNS Dipping system that uses a brush-on gel base on the nail, which is then dipped in a powder that is no odour, no liquid, no primer. SNS are much thinner, light weight, it doesn't helps your nails grow out stronger and healthier by adding 5 different kinds of Vitamins and Calcium.

Pedicure & Manicure

Energise yourself with our signature Pedi & Mani for uplifting results this treatment includes trimming, nail-shaping, light cuticle care for callused heels, invigorating massage with our custom blend lotion, fresh warm towel, nail polish to finish.

Signature Pedicure	\$50
Shellac Gel Pedicure	\$60
Signature Manicure	\$40
Shellac Gel Manicure	\$50
Signature Pedi & Mani	\$90
Shellac Gel Pedi & Mani	\$110
Remove / Reapply	+\$5
Add-ons French Gel	\$10
(Hands or Toes)	

Express Normal Colour

Hand or Toe Colour	\$25
(including buff & shape)	
French Colour	\$35
(Including buff & shape)	